

### *Rates and Fees*

Rates listed are per night plus taxes (TAT and GE). All condo rentals require an additional \$25 booking fee and \$25 condo insurance fee. There is no minimum stay required. Guests who stay for five days or less will be assessed an additional cleaning fee of \$110 for 1 bedroom rentals and \$125 for 2 bedrooms rentals.

### *Check-In*

After 2:00pm you may go directly to your rental property. Follow the map and lockbox instructions that will be sent to you after final payment is received.

### *Check-Out*

11:00am check-out is strictly enforced. To request a late check-out you must contact us prior to arrival. Late check-outs are subject to additional rental fees.

### *Property Inspection*

Upon check-in to your rental, please inspect the property. Notify our office within 24 hours of any maintenance items that arise during your stay.

### *Confirmed Guests*

Your reservation is made for the number of guests listed. Your reservation is subject to immediate cancellation or additional charge if you have brought more guests than are allowed.

### *Extra Cleaning*

If extra cleaning is required after your departure, extra charges will be deducted from your credit card. All properties are furnished with an initial supply of paper products and soaps. Guests are responsible for purchasing additional supplies for the balance of the stay.

### *Property Damage*

You are responsible for damages to the rental caused by you or your guests. The cost of damages will be deducted from your credit card.

### *Keys*

Each rental property is provided with two sets of keys inside the unit, as well as a lockbox key. Please ensure that you leave all keys where you found them when you depart. Lost keys will be charged to the guest.

### *Lost or Stolen Items*

Bello Realty, Inc is not responsible for any personal items which may be lost or stolen from your rental. Always lock all of the doors and windows when you leave the property (even if you are not on the ground floor). Do not leave your valuables in plain sight - remember this is paradise not heaven . . . let's not make it easy for your valuables to be taken.

### *Non-Smoking Properties*

All of our rentals are non-smoking. If there is any evidence of smoking, you will be responsible for additional expenses for the restoration of the property.

### *No Pets*

No pets are allowed in any of our rentals.

### *Parties*

Please remember you are in a residential neighborhood, therefore, please respect quiet hours between 10:00pm and 8:00am. Voices carry a long way in the still Hawaiian nights and early morning. If noise becomes a problem, you will be asked to relocate. Large parties, gatherings, and weddings are not allowed. If this rule is violated, then the guest will be subject to whatever fines and penalties that may be imposed on the property owner by the County of Maui, and your security deposit will be forfeited. Overnight guests are restricted to those names associated with this reservation.

***Telephones***

Most of the properties have phone blocks, which require guests to use credit cards for long distance calls. Any long distance calls that you make, that appear on an owner's bill, will be charged against your security deposit or credit card.

***Property Damage, Sales or Unavailability***

Bello Realty, Inc. reserves the right to move your confirmed reservations to another property of comparative value if it becomes unavailable.

***Rental Charges***

All reservations require a NON-REFUNDABLE deposit of \$200 at the time of booking. Final payment is due in full 60 days prior to arrival. If these deadlines are not met then the reservation is subject to cancellation, at our discretion.

***Cancellations***

If a reservation is cancelled prior to 60 days before arrival, a \$200 cancellation fee applies. We do not allow for refunds within 60 days of arrival. Travel insurance is highly recommended.

A Rental Unit Damage Protection plan covers unintentional damages to the rental unit interior that occur during your stay, provided they are disclosed to management prior to check-out. The policy will pay a maximum benefit of \$1,500. Any damages that exceed \$1,500 will be charged to the credit card on file. If, during your stay at one of our Rental Properties, an Insured Person causes any damage to real or personal property of the unit as a result of inadvertent acts or omissions, the Insurer will reimburse the Insured for the cost of repair or replacement of such property up to a maximum benefit of \$1,500.

Certain terms and conditions apply. Full details of the Rental Unit Damage Protection coverage are contained in the Certificate of Insurance or Insurance Policy. The Rental Unit Damage Protection can be purchased up to, and including at, check-in. By submitting payment for this plan, you authorize and request CSA Travel Protection and Insurance Services to pay directly Bello Realty Inc. any amount payable under the terms and conditions of the Rental Unit Damage Protection. Please contact Bello Realty Inc. directly if you do not wish to participate in this plan or assignment.